

OFFICE OF THE SECRETARY

Hillsview Plaza, 3800 East Highway 34 c/o 500 East Capitol Avenue Pierre, South Dakota 57501-5070

Phone: (605) 773-5990 | TTY: (605) 773-6412

FAX: (605) 773-5483 Website: <u>dhs.sd.gov</u>

December 8, 2020

Reed Holwegner, Director Legislative Research Council State Capitol 500 East Capitol Avenue Pierre, SD 57501

Dear Director Holwegner,

In accordance with South Dakota Codified Law § 49-31-53, the Department of Human Services is required to report annually to the South Dakota State Legislature on the status of the access fee charged to landline phones and cell phones in the State. I am hereby submitting the recommendation that the current \$.15 access fee is sufficient to continue the Telecommunications Relay Services Program and Captioned Telephone Relay Services, and I recommend that the fee stay the same. This recommendation is based on the following information:

- 1. Number of lines and units that have been established and are assessed the access fee (Attachment 1),
- 2. Number of minutes being utilized by the relay service in South Dakota (Attachment 2), and
- 3. Revenues based on the State's Accounting System for deposit into the Telecommunication Fund for the Deaf (Attachment 3).

The fund balance at the close of SFY20 was \$2,529,480.79.

I request that you, as Director of the Legislative Research Council, pass this information along to the appropriate Legislators or Committees during this Legislative Session. If you have further questions or require additional information, please don't hesitate to contact me.

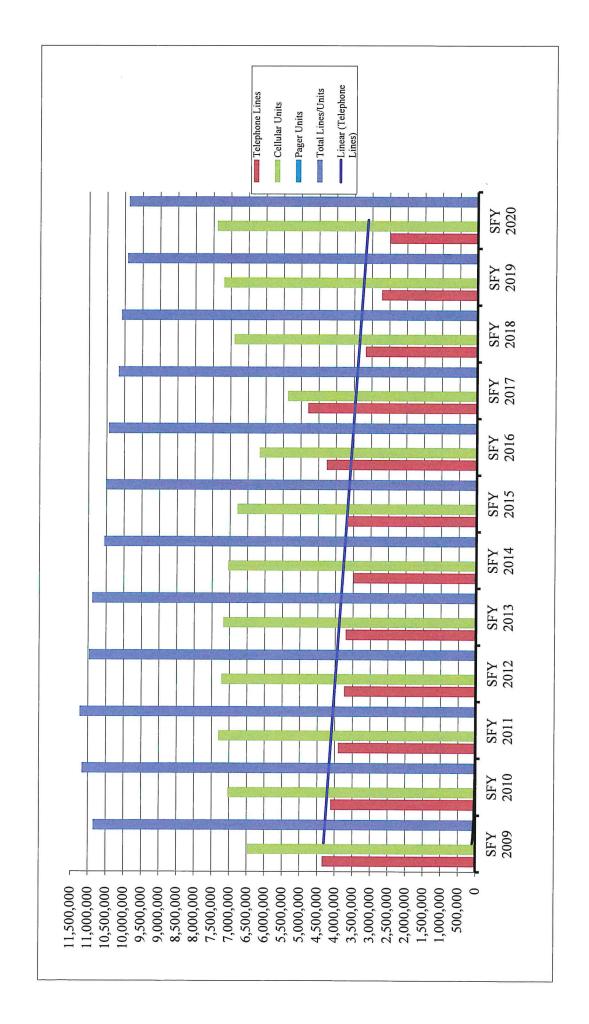
Sincerely,

Shawnie Rechtenbaugh/Cabinet Secretary

Department of Human Services

Shawnie Kechtenbe

SD Department of Human Services
Telecommunication Relay Services
Cumulative Number of Lines/Units per Annual Period, by Category Type (Attachment 1)



SOUTH DAKOTA TELECOMMUNICATION RELAY MINUTES Contract Years 2017 - 2020 (Attachment 2)

TRS CY 20	17: 06/01	/2016 - 5/31/2017	CapTel CY	2017: 06/0	01/2016 - 5/31/2017
Month	Minutes	2010 0/01/2011	Month	Minutes	
Jun	4,247		Jun	13,760	
Jul	5,335		Jul	12,613	
Aug	4,418		Aug	13,090	
Sep	3,218		Sep	12,614	*******************
Oct	3,249		Oct	12,893	
Nov	3,520		Nov	13,890	
Dec	3,366		Dec	16,001	
Jan	3,938		Jan	15,299	
Feb	3,239		Feb	12,589	
Mar	3,362		Mar	14,539	
Apr	2,580		Apr	11,864	
May	3,757		May	12,545	
Total	44,229		Total	161,697	
TRS CY 20	18: 06/01	/2017 - 5/31/2018	CapTel CY	2018: 06/0	01/2017 - 5/31/2018
Month	Minutes		Month	Minutes	
Jun	2,805		Jun	11,370	
Jul	3,730		Jul	10,894	
Aug	2,703		Aug	10,020	
Sep	2,930		Sep	9,708	
Oct	1,613		Oct	9,806	
Nov	1,883		Nov	10,348	
Dec	1,585		Dec	10,397	
Jan	2,227		Jan	10,020	
Feb	1,743		Feb	8,915	
Mar	1,709		Mar	9,588	
Apr	1,548		Apr	8,866	
May	1,067		May	8,776	
Total	25,543		Total	118,707	
1			1		
		10010 710110010	0 T I OV	0040 004	4/0040 5/24/2040
		/2018 - 5/31/2019			01/2018 - 5/31/2019
Month	Minutes	/2018 - 5/31/2019	Month	Minutes	01/2018 - 5/31/2019
Month Jun	Minutes 994	/2018 - 5/31/2019	Month Jun	Minutes 7,636	01/2018 - 5/31/2019
Month Jun Jul	Minutes 994 1,047	/2018 - 5/31/2019	Month Jun Jul	Minutes 7,636 7,678	1/2018 - 5/31/2019
Month Jun Jul Aug	Minutes 994 1,047 818	/2018 - 5/31/2019	Month Jun Jul Aug	Minutes 7,636 7,678 7,914	1/2018 - 5/31/2019
Month Jun Jul Aug Sep	Minutes 994 1,047 818 984	/2018 - 5/31/2019	Month Jun Jul Aug Sep	Minutes 7,636 7,678 7,914 7,004	1/2018 - 5/31/2019
Month Jun Jul Aug Sep Oct	Minutes 994 1,047 818 984 1,223	/2018 - 5/31/2019	Month Jun Jul Aug Sep Oct	Minutes 7,636 7,678 7,914 7,004 8,023	1/2018 - 5/31/2019
Month Jun Jul Aug Sep Oct Nov	Minutes 994 1,047 818 984 1,223 1,045	/2018 - 5/31/2019	Month Jun Jul Aug Sep Oct Nov	Minutes 7,636 7,678 7,914 7,004 8,023 8,495	1/2018 - 5/31/2019
Month Jun Jul Aug Sep Oct Nov . Dec	Minutes 994 1,047 818 984 1,223 1,045 1,011	/2018 - 5/31/2019	Month Jun Jul Aug Sep Oct Nov Dec	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480	1/2018 - 5/31/2019
Month Jun Jul Aug Sep Oct Nov Dec Jan	Minutes 994 1,047 818 984 1,223 1,045 1,011 946	/2018 - 5/31/2019	Month Jun Jul Aug Sep Oct Nov Dec Jan	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480 7,997	1/2018 - 5/31/2019
Month Jun Jul Aug Sep Oct Nov Dec Jan Feb	Minutes 994 1,047 818 984 1,223 1,045 1,011 946 157	/2018 - 5/31/2019	Month Jun Jul Aug Sep Oct Nov Dec Jan Feb	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480 7,997 8,070	1/2018 - 5/31/2019
Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar	Minutes 994 1,047 818 984 1,223 1,045 1,011 946 157 963	/2018 - 5/31/2019	Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480 7,997 8,070 9,344	1/2018 - 5/31/2019
Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr	Minutes 994 1,047 818 984 1,223 1,045 1,011 946 157 963 944	/2018 - 5/31/2019	Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480 7,997 8,070 9,344 9,480	1/2018 - 5/31/2019
Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May	Minutes 994 1,047 818 984 1,223 1,045 1,011 946 157 963 944 1,010	/2018 - 5/31/2019	Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480 7,997 8,070 9,344 9,480 7,922	1/2018 - 5/31/2019
Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr	Minutes 994 1,047 818 984 1,223 1,045 1,011 946 157 963 944 1,010	/2018 - 5/31/2019	Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480 7,997 8,070 9,344 9,480	1/2018 - 5/31/2019
Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total	Minutes 994 1,047 818 984 1,223 1,045 1,011 946 157 963 944 1,010 11,142		Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480 7,997 8,070 9,344 9,480 7,922 99,043	
Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total	Minutes 994 1,047 818 984 1,223 1,045 1,011 946 157 963 944 1,010 11,142 20: 06/01	/2018 - 5/31/2019 /2019 - 5/31/2020	Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480 7,997 8,070 9,344 9,480 7,922 99,043	01/2019 - 5/31/2020
Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total TRS CY 20 Month	Minutes 994 1,047 818 984 1,223 1,045 1,011 946 157 963 944 1,010 11,142 20: 06/01 Minutes		Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480 7,997 8,070 9,344 9,480 7,922 99,043 2020: 06/0 Minutes	
Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total TRS CY 20 Month Jun	Minutes 994 1,047 818 984 1,223 1,045 1,011 946 157 963 944 1,010 11,142 20: 06/01 Minutes 849		Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total CapTel CY Month Jun	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480 7,997 8,070 9,344 9,480 7,922 99,043 2020: 06/0 Minutes 7,633	
Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total TRS CY 20 Month Jun Jul	Minutes 994 1,047 818 984 1,223 1,045 1,011 946 157 963 944 1,010 11,142 20: 06/01 Minutes 849 996		Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total CapTel CY Month Jun Jul	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480 7,997 8,070 9,344 9,480 7,922 99,043 2020: 06/0 Minutes 7,633 7,592	
Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total TRS CY 20 Month Jun Jul Aug	Minutes 994 1,047 818 984 1,223 1,045 1,011 946 157 963 944 1,010 11,142 20: 06/01 Minutes 849 996 782		Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total CapTel CY Month Jun Jul Aug	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480 7,997 8,070 9,344 9,480 7,922 99,043 2020: 06/0 Minutes 7,633 7,592 6,752	
Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total TRS CY 20 Month Jun Jul Aug Sep	Minutes 994 1,047 818 984 1,223 1,045 1,011 946 157 963 944 1,010 11,142 20: 06/01 Minutes 849 996 782 1,003		Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total CapTel CY Month Jun Jul Aug Sep	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480 7,997 8,070 9,344 9,480 7,922 99,043 2020: 06/0 Minutes 7,633 7,592 6,752 6,927	
Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total TRS CY 20 Month Jun Jul Aug Sep Oct	Minutes 994 1,047 818 984 1,223 1,045 1,011 946 157 963 944 1,010 11,142 20: 06/01 Minutes 849 996 782 1,003 893		Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total CapTel CY Month Jun Jul Aug Sep Oct	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480 7,997 8,070 9,344 9,480 7,922 99,043 2020: 06/0 Minutes 7,633 7,592 6,752 6,927 7,080	
Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total TRS CY 20 Month Jun Jul Aug Sep Oct Nov	Minutes 994 1,047 818 984 1,223 1,045 1,011 946 157 963 944 1,010 11,142 20: 06/01 Minutes 849 996 782 1,003 893 581		Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total CapTel CY Month Jun Jul Aug Sep Oct Nov	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480 7,997 8,070 9,344 9,480 7,922 99,043 2020: 06/0 Minutes 7,633 7,592 6,752 6,927 7,080 6,762	
Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total TRS CY 20 Month Jun Jul Aug Sep Oct Nov Dec	Minutes 994 1,047 818 984 1,223 1,045 1,011 946 157 963 944 1,010 11,142 20: 06/01 Minutes 849 996 782 1,003 893 581 796		Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total CapTel CY Month Jun Jul Aug Sep Oct Nov Dec	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480 7,997 8,070 9,344 9,480 7,922 99,043 2020: 06/0 Minutes 7,633 7,592 6,752 6,927 7,080 6,762 7,095	
Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total TRS CY 20 Month Jun Jul Aug Sep Oct Nov Dec	Minutes 994 1,047 818 984 1,223 1,045 1,011 946 157 963 944 1,010 11,142 20: 06/01 Minutes 849 996 782 1,003 893 581 796 750		Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total CapTel CY Month Jun Jul Aug Sep Oct Nov Dec Jan	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480 7,997 8,070 9,344 9,480 7,922 99,043 2020: 06/0 Minutes 7,633 7,592 6,752 6,927 7,080 6,762 7,095 6,186	
Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total TRS CY 20 Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Feb Feb Feb Feb	Minutes 994 1,047 818 984 1,223 1,045 1,011 946 157 963 944 1,010 11,142 20: 06/01 Minutes 849 996 782 1,003 893 581 796 750 492		Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total CapTel CY Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Feb Garan Feb Total	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480 7,997 8,070 9,344 9,480 7,922 99,043 2020: 06/0 Minutes 7,633 7,592 6,752 6,927 7,080 6,762 7,095 6,186 5,274	
Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total TRS CY 20 Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar	Minutes 994 1,047 818 984 1,223 1,045 1,011 946 157 963 944 1,010 11,142 20: 06/01 Minutes 849 996 782 1,003 893 581 796 750 492 1,202		Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total CapTel CY Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480 7,997 8,070 9,344 9,480 7,922 99,043 2020: 06/0 Minutes 7,633 7,592 6,752 6,927 7,080 6,762 7,095 6,186 5,274 7,680	
Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total TRS CY 20 Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr	Minutes 994 1,047 818 984 1,223 1,045 1,011 946 157 963 944 1,010 11,142 20 : 06/01 Minutes 849 996 782 1,003 893 581 796 750 492 1,202 1,261		Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total CapTel CY Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480 7,997 8,070 9,344 9,480 7,922 99,043 2020: 06/0 Minutes 7,633 7,592 6,752 6,927 7,080 6,762 7,095 6,186 5,274 7,680 8,091	
Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total TRS CY 20 Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar	Minutes 994 1,047 818 984 1,223 1,045 1,011 946 157 963 944 1,010 11,142 20: 06/01 Minutes 849 996 782 1,003 893 581 796 750 492 1,202		Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Total CapTel CY Month Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar	Minutes 7,636 7,678 7,914 7,004 8,023 8,495 9,480 7,997 8,070 9,344 9,480 7,922 99,043 2020: 06/0 Minutes 7,633 7,592 6,752 6,927 7,080 6,762 7,095 6,186 5,274 7,680	

SD Department of Human Services
Telecommunication Relay Services
Revenues based on State's Accounting System (Attachment 3)

